



2026 Copic Insights
Tuesday, September 1st
Kimpton Cottonwood – Omaha, Nebraska / Ballroom: Gold Coast
Ballroom

8:00am – 9:00am

Welcome / Breakfast

9:00am – 10:00am

Documentation That Matters

Speaker: Eric Zacharias, MD – Chief Medical Officer

Description: Clinical documentation can be important for clinical quality of care, communication among providers, communication with patients, billing purposes, and for defense of your care should adverse outcomes or allegations arise. In this activity, we focus on what are the critical elements of documentation, and what are the critical situations in which the documentation really 'matters.' Templates, voice transcription, scribing and remote scribing and AI are also issues for which best practices will be discussed.

Objectives:

- Anticipate when more thorough documentation and direct communication with other providers may reduce adverse outcomes.
- Articulate major patient safety and lawsuit risk area that are affected by quality of documentation.
- Discuss how much documentation is enough for a given clinical encounter.
- Describe clinical situations where documentation may enhance physician-patient shared decision making to improve patient safety.

10:00am – 11:00am

Let's Talk Risk: A Coffee Chat on Patient Safety

Speakers:

Carrie Beth Roddy, RN, BSN– Patient Safety Risk Manager
Dan Rosenquist, MD – Copic Physician Consultant

Description: Hear from nursing and physician risk management experts as they discuss common and



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emerging patient safety concerns. Through real-world examples and interactive, conversational format, attendees will gain practical strategies, interdisciplinary insights, and valuable perspectives to help address today's healthcare challenges.

Objectives:

- Address common and emerging patient safety and risk management concerns.
- Provide practical, real-world guidance in an approachable and conversational format.
- Highlight perspectives between nursing and physician risk management roles.
- Foster engagement through a relatable, discussion-driven experience.

11:00am – 11:15am

BREAK

11:15am – 12:30pm

The Hidden Dangers of Minors and Legal Risk

Speaker: Dean McConnell, Esq- Deputy General Counsel

Description: Dealing with children and adolescents can be complex with an array of legal and regulatory issues that impact your role and responsibility as a medical provider. In this session we will walk through different scenarios and requirements that are important for providers. Learn the common areas of confusion when working with minors and how to avoid errors.

Objectives:

- Recognize and understand the common legal issues facing healthcare providers involved in treating minors as they apply to consent for treatment, access to medical information, and reporting obligations.
- Identify where the law has changed so it can be applied in the provider's practice.
- Discuss strategies for complying with a complex area of law.